C A S C A D E   D A T A   S O L U T I O N S

SYSTEM REQUIREMENTS

Donation Tracker and Donation Director uses PostgreSQL as the database engine. PostgreSQL is extremely scalable and can be installed and configured to run on a standalone computer, in a "peer to peer" network, on a Windows Server or in a Remote Desktop Services type of environment.

The following are the requirements necessary for your organization to run our products in your environment.   Please review both pages of this document to ensure your organization's system meets the requirements necessary to run our products prior to installation or program updates or upgrades.

Workstation Requirement:
- ✓ Microsoft Windows 7, 8, or 10 **(Windows XP or 10S is not supported)**

Server Requirement:
- ✓ Microsoft Windows Server 2008 or newer **(PostgreSQL installed only)**

Workstations and Server Requirements:
- ✓ **Minimum Free Hard Drive Space:** 5GB (+20GB recommended)
- ✓ **Minimum Display Resolution:** 1024 x 768 (1920 x 1080 recommended)
- ✓ **Minimum RAM:** 4GB (6-8GB+ recommended for Windows Professional)
- ✓ **Minimum Processor:** Intel Pentium 4 Class Processor or higher (all current Intel & AMD Processors will run Donation Tracker or Donation Director)
- ✓ **Internet Access:** Cable/DSL or other high-speed internet connection
- ✓ **Email:** Our products are **not compatible** with Microsoft Outlook 64bit
- ✓ **Review**: Page 2 for more detailed information about workstation and server requirements

Accounting Interface Requirements:
- ✓ Accounting Interface *only* integrates with QuickBooks® 2005 or newer desktop versions **(we do not integrate with QuickBooks® online versions)**
- ✓ Accounting Interface must be installed on a workstation also running Donation Tracker or Donation Director
- ✓ Accounting Interface must be installed on the same workstation as QuickBooks® or must have access to the QuickBooks® company file over a network
- ✓ For best performance, have QuickBooks® running with the correct company file open

Security and Permission Requirements:
- ✓ Review our Security and Permissions Policy.

Additional Important System Requirement Information:

Our system requirements are based on the assumption that your organization replaces their computer hardware and operating systems approximately every three years. Of course, as processing speed and RAM are increased, software performance will also improve. We recommend using business-class computers, which generally offer higher levels of performance than home models when running business applications such as our products. Our products will run on both *Microsoft Windows Home* and *Professional Editions*, however, due to limitations within *Microsoft Windows Home Edition*, this version cannot be used if you operate in a server environment and need to connect to a Domain.

We don't recommend a specific type of network or file server to run Donation Tracker or Donation Director, but if you are going to have a server setup, we do require it to be on Windows Server 2008 or newer. Remember that both Donation Tracker and Donation Director will also work on a standalone computer, in a "peer to peer" network, on a Windows Server or in a Remote Desktop Services type of environment.

If your organization chooses to install Donation Tracker or Donation Director in a [Remote Desktop Services](), or the older Terminal Services environment, be sure to choose a qualified and certified network professional. We are happy to work in conjunction with whomever you choose to install Donation Tracker or Donation Director.

Remote access to your PCs for support, training, and installation will significantly improve our ability to support Donation Tracker and Donation Director. If remote access is not available we will do our best to provide quality support, however, keep in mind that some issues may take longer to resolve. Also, some situations may require the transfer of your organization's donor database to our server for troubleshooting purposes. All donor information is held securely at our location and used solely for troubleshooting and issue resolution.

Resource requirements can vary widely depending on the number of concurrent users and the volume of data being processed at any given time. Having 8GB of RAM and employing multi core processors will adequately handle the majority of situations.

If you have any questions or concerns about any of this information, we welcome you to contact us at 1-800-28090 to discuss and answer any of your questions.